We are committed to ensure 100% Purchase Protection for customers by offering genuine products, secure payments and easy returns for items shopped on bnhs.org

Privacy:

BNHS understands that you care about how information about you is used and shared; and we appreciate your trust in us to do that carefully and sensibly. **Your privacy is important to us and we work to keep your information secure**.

It is important for you to protect against unauthorized access to your password and to your computer. Be sure to **sign out when you finish using a shared computer**.

BNHS assures you that your information is completely protected and that your purchases are safe. Our secure-server software encrypts all your personal information including credit or debit card number, name and address.

Cancellation:

Once ordered for cancellation, you may write to us on <u>cmd@bnhs.org</u> within 24 hours from the order time.

Refund:

While most items can be returned for a refund or replacement within a 2-day by sending email to <u>cmd@bnhs.org</u>, return policies may be different across product categories.